

**Community Services and Crime Prevention Unit
Emergency Operations Centre
Campus Community Police**



April 11, 2011

Dear Mike

I would like to take the time today to offer my sincerest thanks for all of the hard work that EmerGeo Solutions has done for us in the past several months, especially in reference to our very high-profile Central Gateway Interoperability Project which involves the unification of municipal emergency operations centres in the Greater Windsor-Essex Region as well as the University.

The University of Windsor, as technological host for the region in this project has to rely heavily on EmerGeo Solutions to be able to work collaboratively with not only our IT Services departments, but also with the IT departments across the region in establishing virtual emergency operations centres across the area.

Our recent move to FusionPoint V5 software in support of this project has afforded us the opportunity to do so much more than anticipated in the pre-project planning stages. We are overwhelmingly happy that this application not only allows efficient and instant communication and mapping situational awareness across Windsor-Essex and the University's EOC, but it also provides the venue for first-ever international collaboration between the Detroit Department of Homeland Security and the region's EOC's. This is a point we take with great pride as we formalize this project and we know that our success was made possible through the wonders of the FusionPoint application, combined with your staff's tireless efforts and commitment to making this work.

The power of the application was realized when we unified these emergency operations centres in our latest exercise some weeks back and everyone was "on the same page" with the volumes of information being generated. FusionPoint and the phenomenal abilities of your staff in the implementation stage and support of this exercise truly demonstrated to all that EmerGeo Solutions and the work you do is truly first-rate.

Most sincerely,

A handwritten signature in purple ink, appearing to read 'C. Zelezney', is written over a light blue horizontal line.

Sgt. Chris Zelezney
Sergeant, Emergency Preparedness
Campus Community Police